

TROUBLE SHOOTINGS

1. The app cannot connect to the mower.
 - a) Check the mobile network.
 - b) Restart the mobile app.
 - c) Check if the receiver link light is steady.
 - d) Restart the navigation system (turn off the navigation system power, wait 10 seconds, then turn it back on and wait for the link light to be steady).
2. Connection between the app and device is interrupted during mowing (same as above).
3. The range extender cannot start.
 - a) The engine has action but cannot start.
 - i. Check the actual fuel level.
 - ii. Check the fuel supply line.
 - iii. Check for blockages in the air intake.
 - b) The engine can start but cannot stabilize.
 - i. Check the fuel level.
 - ii. Check the fuel supply line.
 - iii. Check the battery voltage (retry after voltage drops below 53V).
 - iv. Wait for the engine to cool down, then retry.
 - c) The engine has no action.
 - i. Check the range extender control wire connections.
 - ii. Check the range extender signal light (1Hz flashing is normal).
 - iii. Try restarting.
4. The cutting blade has stopped.
 - a) Check if there are any error messages on the central control. If there are, clear the faults and retry.
 - b) Check if the cutting blade controller has a buzzer error. If so, reset the knob to zero and retry.
 - c) If it cannot restart, lift the cutting deck and try restarting again.
5. The cutting deck lift is not working.
 - a) Check for any interference with the cutting deck movement.
 - b) Wait for 5 minutes and try again.
6. The system cannot power on.
 - a) The Acc position can light up.
 - i. Check if the emergency stop switch is released.
 - ii. Check if the battery voltage is too low (below 48V).
 - b) The Acc position cannot light up.
 - i. Check the 12V switch.
 - ii. Check the battery control wire connections.
 - iii. Check the 12V battery voltage.
7. The remote control is unresponsive.
 - a) Error E4.
 - i. Reset all knobs/switches on the remote control, then turn it back on.
 - ii. Check the remote control battery level (the voltage indicator light should not dim or flash three times).

iii. If the remote control indicator light flashes six times, the remote does not match the device.

b) No E4 error.

i. Check for error messages on the central control, clear them, then restart the remote and retry.

ii. Replace the remote control.